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Interested committees:

Title: Draft BS EN 16708 Beauty Salon Services - Requirements and recommendations for the provision of service

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Introduction

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Date: xx/xx/20xx	Document: ISO/DIS xxxx
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1	2	(3)	4	5	(6)	(7)
MB	Clause No./ Subclause No./Annex (e.g. 3.1)	Paragraph/ Figure/ Table/Note	Type of comment	Comment (justification for change) by the MB	Proposed change by the MB	Secretariat observations on each comment submitted
	3.1	Definition 1	ed	Definition is ambiguous and needs clarifying.	Amend to read '...so that the mains connector to which no connection...'	
	6.4	Paragraph 2	te	The use of the UV photometer as an alternative cannot be supported as serious problems have been encountered in its use in the UK.	Delete reference to UV photometer.	

February 2014

ICS 03.080.30

English Version

Beauty Salon Services - Requirements and recommendations for the provision of service

This draft European Standard is submitted to CEN members for enquiry. It has been drawn up by the Technical Committee CEN/TC 409.

If this draft becomes a European Standard, CEN members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration.

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COMITÉ EUROPÉEN DE NORMALISATION
EUROPÄISCHES KOMITEE FÜR NORMUNG

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Foreword

This document (prEN 16708:2014) has been prepared by Technical Committee CEN/TC 409 "Project Committee - Beauty Salon Services", the secretariat of which is held by NSAI.

This document is currently submitted to the CEN Enquiry.

Introduction

The decision to implement the requirements and recommendations set out in this European Standard this should be taken by any provider of professional beauty salon services where the safety and satisfaction of the client is of singular importance.

Some European Countries make a distinction between wellness treatments and beauty treatments while other countries blend these principles. This European Standard applies to all of these treatments where they are provided as part of a beauty salon service.

This European Standard can be used by internal and external parties, including certification bodies to assess the ability of the beauty salon service provider to deliver a safe service to prospective clients.

1 Scope

This European Standard provides requirements and recommendations for the provision of professional beauty salon services. These services relate to the delivery of beauty treatments regardless of where the service is delivered.

This European Standard provides requirements and recommendations for the delivery of safe beauty treatments performed by a beauty therapist. Recommendations are provided regarding client management to ensure client safety regarding any beauty treatments. The delivery of beauty salon services is limited to the boundaries of the qualification of the individual beauty therapists obtained through an accredited education provider.

Medical procedures including aesthetic surgical procedures and cosmetic injectable procedures including sclerotherapy are excluded from the scope.

Hairdressing, barbering and tattoo services are also excluded from the scope.

2 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

2.1

beauty salon

establishment offering beauty and wellness treatments and sales of retail beauty products related to the treatments

Note 1 to entry: In some countries licensing is required to operate a salon.

Note 2 to entry: Wellness and wellbeing are interchangeable and have the same meaning or intent.

2.2

beauty salon service(s)

treatments and services provided to clients and customers by beauty therapists

Note 1 to entry: Beauty salon services do not include any surgical or medical treatments.

2.3

beauty treatment

actions applied to the skin by a beauty therapist in order to offer benefits to the skin and contribute to the wellness and/or beauty of the client

Note 1 to entry: Actions can be provided manually and/or with the use of tools and/or equipment and/or cosmetic products.

2.4

beauty therapist

person qualified to provide services within a beauty salon

Note 1 to entry: The term beauty therapist may also refer to beautician, aesthetician or other beauty professional terms used in the industry and that meet the necessary qualification requirements of this European Standard.

2.5

responsible person

appointed person responsible for ensuring the delivery of safe beauty treatments

3 Competence and qualifications

3.1 General

Beauty therapists providing beauty salon services shall hold qualifications that are recognised by a national educational authority.

This qualification should address theory and practical skills in relation to the delivery of beauty salon services. Theory education and training should at a minimum address: anatomy and physiology, understanding common skin conditions, the role of cosmetic preparations, hygiene, sterilization and microbiology, health and safety, legislation and regulations applicable to beauty salon services, communications skills, client care, consultation skills, record keeping, which support the provision of beauty salon services.

National qualifications should be referenced to the European Qualifications Framework (EQF). Where no national qualifications exist, an accreditation of the qualification shall be carried out by an organization which represents the interests of the professional beauty sector in the region.

Minimum competence level in each treatment area shall be confirmed by an award, certificate or diploma issued by a national education authority. Where mapping or alignment with EQF exists, the level of qualification shall be, as a minimum, EQF Level 3 for basic beauty treatments, EQF Level 4 for electrical beauty treatments and massage and EQF Level 5 for advanced beauty treatments.

NOTE 1 Examples of EQF level 3 treatments can include eye lash and eye brow treatments, waxing, manicure, facials.

NOTE 2 Examples of EQF level 4 treatments can include body massage, facials using electrical equipment, electrolysis.

NOTE 3 Examples of advanced beauty treatments at EQF Level 5 can include micro-pigmentation, laser and IPL treatments.

See Annex A for a table of possible treatments provided by beauty salon services.

All beauty therapist awards, certificates or diplomas shall be displayed in the salon or be readily available. All training records shall be maintained.

3.2 Continuing Professional Development (CPD) and Professional Training

The Responsible Person shall appraise all beauty therapists that provide service in the beauty salon in line with 7.3 and develop any training plans to support CPD.

Where beauty therapists operate on their own they shall carry out a self-appraisal of their performance per 7.3 and identify any continuing professional development training needs. CPD is an enhancement of existing qualifications.

Beauty therapists shall undertake and record participation in continuing professional development activities on an annual basis. CPD records shall demonstrate activities undertaken which may be considered as continuing professional development. These can include but are not limited to; beauty treatment training (cosmetic training, product training, equipment training) and non-technical training (e.g. IT or business skills, attendance at trade exhibitions, writing an article for a published journal and research activity).

NOTE Manufacturers training on product/equipment may be considered as part of CPD.