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Date: 12 December 2024

Origin: International

Latest date for receipt of comments: 04 February 2025

Project No. 2024/02682

Responsible committee: IST/38 Cloud Computing and Distributed Platforms

Interested committees:

Title: Draft BS ISO/IEC 19086-1 :2016/Amd 1 Information technology — Cloud computing — Service level agreement (SLA) framework. Part 1: Overview and concepts - Amendment 1.

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Introduction

This draft standard is based on national and international discussions. Your comments on this draft are invited and will assist in the preparation of the consequent standard.

For international standards, comments will be reviewed by the relevant UK national committee before sending the consensus UK vote and comments to the international committee, which will then decide appropriate action. If the international standard is approved, it is usual for the text to be published as a British Standard.

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UK Vote

Please indicate whether you consider the UK should submit a negative (with supporting technical reasons) or positive vote on this draft. Please indicate if you are aware of any reason why this draft standard should not be published as a British Standard.

Submission of Comments

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Template for comments and secretariat observations

Date: xx/xx/20xx	Document: ISO/DIS xxxx
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1	2	(3)	4	5	(6)	7
MB	Clause No./ Subclause No./Annex (e.g. 3.1)	Paragraph/ Figure/Table/Note	Type of comment	Comment (justification for change) by the MB	Proposed change by the MB	Secretariat observations on each comment submitted
	3.1	Definition 1	ed	Definition is ambiguous and needs clarifying.	Amend to read '...so that the mains connector to which no connection...'	
	6.4	Paragraph 2	te	The use of the UV photometer as an alternative cannot be supported as serious problems have been encountered in its use in the UK.	Delete reference to UV photometer.	



DRAFT Amendment

ISO/IEC 19086-1:2016/ DAM 1

Information technology — Cloud computing — Service level agreement (SLA) framework —

Part 1: Overview and concepts

AMENDMENT 1

*Technologies de l'information — Informatique en nuage — Cadre
de travail de l'accord du niveau de service —*

Partie 1: Aperçu général et concepts

AMENDEMENT 1

ICS: 35.210

ISO/IEC JTC 1/SC 38

Secretariat: **ANSI**

Voting begins on:
2024-12-12

Voting terminates on:
2025-03-06

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Reference number
ISO/IEC 19086-1:2016/DAM 1:2024(en)

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Published in Switzerland

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This document was prepared by Joint Technical Committee ISO/IEC JTC 1, *Information technology*, Subcommittee SC 38, *Cloud computing and distributed platforms*.

A list of all parts in the ISO/IEC 19086 series can be found on the ISO and IEC websites.

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