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Interested committees:

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Title: BS 10800, Provision of Security Services - Code of practice

Please notify the secretary if you are aware of any keywords that might assist in classifying or identifying the standard or if the content of this standard

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This draft is issued to allow comments from interested parties; all comments will be given consideration prior to publication. No acknowledgement will normally be sent. **See overleaf for information on the submission of comments.**

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## **Introduction**

Your comments on this draft are invited and will assist in the preparation of the consequent standard.

For international and European standards, comments will be reviewed by the relevant UK national committee before submitting the consensus UK vote and comments. If the draft standard is approved, it is usual for the resulting published standard to be adopted as a British Standard.

For national standards, comments will be reviewed by the relevant UK national committee and the resulting standards published as a British Standard.

## **UK Vote**

Please indicate whether you consider the UK should submit a negative (with supporting technical reasons) or positive vote on this draft. Please indicate if you are aware of any reason why this draft standard should not be published as a British Standard.

## **Submission of Comments**

Annotated drafts are not acceptable and will be rejected.

All comments should be submitted online at <http://standardsdevelopment.bsigroup.com>. You will need to register in order to comment.

# BS 10800:2026, Provision of security services – Code of practice

## IMPORTANT INFORMATION

Please note that this is a draft and not a typeset document. Editorial comments are welcomed, but persons commenting on this draft are advised not to comment on detailed matters of typography and layout.

## Foreword

### Publishing information

This British Standard is published by BSI Standards Limited, under licence from The British Standards Institution, and came into effect on 30 April 2026 . It was prepared by Technical Committee GW/3, *Private security management and services*. A list of organizations represented on this committee can be obtained on request to its secretary.

### Relationship with other publications

This British Standard has been developed to be used in conjunction with other security services standards and provides generic operational recommendations for organizations planning to work in this sector. Specific recommendations for each discipline are covered by the applicable standard. It is intended that organizations follow the recommendations of both BS 10800 and any applicable sector specific standards.

At the time of publication, the British Standards that have been aligned with this standard and therefore can be used in conjunction with this standard are:

- BS 7499, *Provision of static guarding security services – Code of practice*; and
- BS 7984-3, *Keyholding and response services – Part 3: Provision of mobile security services – Code of practice*.

It is intended that over time the following British Standards will be aligned with BS 10800 when they are next revised:

- BS 7872, *Manned security services – Cash and valuables in transit services (collection and delivery) – Code of practice*;
- BS 7958, *Closed circuit television (CCTV) – Management and operation – Code of practice*;
- BS 7960, *Door supervision – Code of practice*;
- BS 7984-1, *Keyholding and response services – Part 1: General recommendations for keyholding and response services*;
- BS 7984-2, *Keyholding and response services – Part 2: Lone worker response services*;
- BS 8406, *Event stewarding and crowd safety – Code of practice*;
- BS 8484, *Provision of lone worker services – Code of practice*;
- BS 8507-1, *Code of practice for close protection services – Part 1: Services within the United Kingdom*;
- BS 8507-2, *Code of practice for close protection services – Part 2: Services outside of the United Kingdom*;
- BS 8517-1, *Security dogs – Part 1: Code of practice for the use of general purpose security dogs*;
- BS 8517-2, *Security dogs – Part 2: Code of practice for the use of detection dogs*;
- BS 8523, *Management and operation of warden schemes – Code of practice*; and

- BS 8593, *Code of practice for the deployment and use of Body Worn Video (BWV)*.

### Information about this document

This publication can be withdrawn, revised, partially superseded or superseded. Information regarding the status of this publication can be found in the Standards Catalogue on the BSI website at [bsigroup.com/standards](https://bsigroup.com/standards), or by contacting the Customer Services team.

Where websites and webpages have been cited, they are provided for ease of reference and are correct at the time of publication. The location of a webpage or website, or its contents, cannot be guaranteed.

### Use of this document

As a code of practice, this British Standard takes the form of guidance and recommendations. It should not be quoted as if it were a specification and particular care should be taken to ensure that claims of compliance are not misleading.

Any user claiming compliance with this British Standard is expected to be able to justify any course of action that deviates from its recommendations.

It has been assumed in the preparation of this British Standard that the execution of its provisions will be entrusted to appropriately qualified and experienced people, for whose use it has been produced.

### Presentational conventions

The provisions of this standard are presented in roman (i.e. upright) type. Its recommendations are expressed in sentences in which the principal auxiliary verb is “should”.

*Commentary, explanation and general informative material is presented in smaller italic type, and does not constitute a normative element.*

Where words have alternative spellings, the preferred spelling of the *Shorter Oxford English Dictionary* is used (e.g. “organization” rather than “organisation”).

### Contractual and legal considerations

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

### Compliance with a British Standard cannot confer immunity from legal obligations.

In particular, attention is drawn to the following specific Acts and regulations:

- Sale of Goods Act 1979 [1];
- Unfair Contract Terms Act 1977 [2];
- Data Protection Act 2018 [3];
- Privacy and Electronic Communications Regulations 2003 [4];
- Private Security Industry Act 2001 [5].

### Introduction

This British Standard details the manner in which a service provider manages the provision of security services at a strategic level. Its recommendations are equally applicable across the security sector. For further sector-specific recommendations, service providers can refer to the applicable British Standard (e.g. BS 7984-3 for mobile patrolling or BS 7499 for static guarding).

Although this British Standard is aimed at service providers that provide security services on a contracted basis, its provisions and guidelines could be equally applicable to those companies operating an in-house service provision.

## 1 Scope

This British Standard gives recommendations for the management, staffing and operation of a service provider providing security services.

## 2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes provisions of this document.<sup>1)</sup> For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

BS 7858, *Screening of individuals working in a secure environment – Code of practice*

## 3 Terms and definitions

For the purposes of this British Standard, the following terms and definitions apply.

### 3.1 assignment instructions

operational documented information detailing site-specific and contractual duties

*NOTE The document can be either a hard copy or an electronic copy.*

### 3.2 bought-in-labour

licensed or unlicensed labour employed and/or supplied by a third party to temporarily supplement the contracting company's own workforce

*NOTE When deployed, bought-in-labour remains under the direction and control of the contracting company's management.*

### 3.3 competence

being suitably trained and qualified by knowledge and practical experience, and provided with the necessary instructions to enable the required task(s) to be carried out correctly

### 3.4 control room

location where operational procedures are monitored and/or managed

### 3.5 customer

individual or body retaining the services of a service provider

### 3.6 effectiveness

extent to which planned activities are realized and planned results achieved

[SOURCE: BSI ISO 45001:2018, 3.13]

### 3.7 monitoring

determining the status of a system, a process (3.11) or an activity

*NOTE To determine the status, there might be a need to check, supervise or critically observe.*

[SOURCE: BSI ISO 37002:2022, 3.24, modified – note 2 removed]

### 3.8 objective

result to be achieved

*NOTE 1 An objective can be strategic, tactical or operational.*

*NOTE 2 An objective can be expressed in other ways (e.g. as an intended outcome, a purpose, an operational criterion), or by the use of other words with similar meaning (e.g. aim, goal or target).*

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<sup>1)</sup> Documents that are referred to solely in an informative manner are listed in the Bibliography.

[SOURCE: ISO/IEC Directives, Part1: 2018, Annex SL, Appendix 2, **3.8**, modified – notes 2 and 4 have been removed]

### **3.9 performance**

measurable result

*NOTE 1 Performance can relate either to quantitative or qualitative findings.*

*NOTE 2 Performance can relate to managing activities, processes, products, services, systems or service providers.*

[SOURCE: BS ISO 55000:2024, **3.3.1.3**, modified – note 2 altered, “organizations” replaced by “service providers”, note 3 removed]

### **3.10 policy**

intentions and direction of a service provider, as formally expressed by its top management

[BS ISO:2024, **3.5**, modified – “organization” replaced by “service provider”]

### **3.11 process**

set of interrelated or interacting activities which transforms inputs into outputs

[SOURCE: BS ISO 9000:2005, **3.4.1**, modified – notes removed]

### **3.12 subcontract**

all, or part, of a contract assigned to another service provider, where the subcontracted services provider is responsible for service delivery including the supply and management of their staff in fulfilment of the subcontract

*NOTE When deployed, subcontracted labour remains under the direction and control of the subcontracting company.*

### **3.13 supplier**

individual or company (and the persons employed, including all levels of subcontractor, by that individual or company) that supplies the service provider with equipment, material and/or labour which is used in providing the service to the customer

### **3.14 top management**

person or group of people who directs and controls an service provider at the highest level

*NOTE Top management has the power to delegate authority and provide resources within the service provider*

[SOURCE: BS ISO 55001:2024, **3.3**, modified – “organization” replaced by “service provider”]

## **4 Conditions related to the provision of service**

The service provider should determine external and internal issues that are relevant to the provision of its services and that affect its ability to achieve the intended outcome(s).

*NOTE Issues can include positive and negative factors or conditions for consideration. Understanding the external context can be facilitated by considering issues arising from legal, technological, competitive, market, cultural, social and economic environments, whether international, national, regional or local. Understanding the internal context can be facilitated by considering issues related to values, culture, knowledge and performance of the service provider.*

The conditions should take into account all external and internal interested parties and their relevant requirements.

*NOTE Interested parties might include:*

- a) regulators;
- b) emergency services;
- c) staff and bought in-labour/ contractors;