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Interested committees:

Title: BS ISO/IEC 20071-31 Draft Information technology - User interface component accessibility. Part 31: Accessibility of kiosks.

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Introduction

This draft standard is based on national and international discussions. Your comments on this draft are invited and will assist in the preparation of the consequent standard.

For international standards, comments will be reviewed by the relevant UK national committee before sending the consensus UK vote and comments to the international committee, which will then decide appropriate action. If the international standard is approved, it is usual for the text to be published as a British Standard.

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- All comments should be submitted online at <https://standardsdevelopment.bsigroup.com/>. You will need to register in order to comment.

Template for comments and secretariat observations

Date: xx/xx/20xx	Document: ISO/DIS xxxx
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1	2	(3)	4	5	(6)	7
MB	Clause No./ Subclause No./Annex (e.g. 3.1)	Paragraph/ Figure/Table/Note	Type of comment	Comment (justification for change) by the MB	Proposed change by the MB	Secretariat observations on each comment submitted
	3.1	Definition 1	ed	Definition is ambiguous and needs clarifying.	Amend to read '...so that the mains connector to which no connection...'	
	6.4	Paragraph 2	te	The use of the UV photometer as an alternative cannot be supported as serious problems have been encountered in its use in the UK.	Delete reference to UV photometer.	



DRAFT International Standard

ISO/IEC DIS 20071-31

Information technology — User interface component accessibility —

Part 31: Accessibility of kiosks

ICS: 35.240.20

ISO/IEC JTC 1/SC 35

Secretariat: **AFNOR**

Voting begins on:
2025-10-08

Voting terminates on:
2025-12-31

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Foreword

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This document was prepared by Joint Technical Committee ISO/IEC JTC 1, *Information technology*, Subcommittee SC 35, *User interfaces*.

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Introduction

As kiosks are widely used in public and private sectors such as airports, railroad stations, subway stations, restaurants, theatres and so on, it is required to make the kiosks more accessible by people with disabilities, older persons, and people without disabilities.

This document describes requirements and recommendations on design, production, installation, manipulation, and operation of the accessible kiosks. If kiosks are designed, implemented, and operated by this document, they can ensure accessibility for users with various special needs.

Kiosk manufacturers can produce accessible kiosks by referring to this document in design, implementation, and production of the accessible kiosks. Kiosk purchasing and procurement officers can refer to this document when they purchase kiosks that ensure easy and convenient use for a diverse range of customers. Kiosk installers and operators can improve satisfaction of various customers by providing accessibility to them by referring to this document.

