

Australian/New Zealand Standard

Quality systems — Model for quality assurance in production, installation and servicing

AS/NZS ISO 9002:1994

This Joint Australian/New Zealand Standard was prepared by Joint Technical Committee QR/8, Quality Systems. It was approved on behalf of the Council of Standards Australia on 1 August 1994 and on behalf of the Council of Standards New Zealand on 1 August 1994. It was published on 1 September 1994.

The following interests are represented on Committee QR/8:

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Australian Chamber of Commerce and Industry
Australian Chemical Industry Council
Australian Electrical and Electronic Manufacturers Association
Australian Information Industry Association
Australian Organization for Quality
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Quality systems — Model for quality assurance in production, installation and servicing

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PREFACE

This Standard was prepared by the Joint Standards Australia/ Standards New Zealand Committee QR/8 on Quality Systems to supersede AS 3902-1987/NZS9002:1990, which is now declared obsolescent, withdrawal to take effect on 1 September 1996.

This Standard is identical with and has been reproduced from ISO 9002, *Quality systems — Model for quality assurance in production, installation and servicing*, published by the International Organization for Standardization (ISO). Committee QR/8 provided input to the International Committee, ISO/TC 176, in the preparation of the ISO 9000 family of Standards and has endorsed the adoption of ISO numbers and titles concurrent with the adoption of the second (1994) edition of the Standards. It is issued as a Joint Standard under the terms of the Active Cooperation Agreement between Standards Australia and Standards New Zealand.

Appendix ZZ of AS/NZS ISO 9000.1 provides supplementary guidance for Australia and New Zealand on Standards available at the time of publication and their equivalence to International Standards.

For the purpose of this Standard, the ISO text should be modified as follows:

- (a) *Terminology* The words 'this Australian Standard', 'this New Zealand Standard' or 'this Joint Australian/New Zealand Standard' should replace the words 'this International Standard', wherever they appear.
- (b) *References* The references to International Standards should be replaced by references to the appropriate Australian/New Zealand Standards.

The term 'informative' has been used in this Standard to define the application of the Bibliography, Annex A. An informative annex or appendix is for information and guidance only.

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Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

Draft International Standards adopted by the technical committees are circulated to the member bodies for voting. Publication as an International Standard requires approval by at least 75% of the member bodies casting a vote.

International Standard ISO 9002 was prepared by Technical Committee ISO/TC 176, *Quality management and quality assurance*, Subcommittee SC 2, *Quality systems*.

This second edition cancels and replaces the first edition (ISO 9002:1987), which has been technically revised.

Annex A of this International Standard is for information only.