

# Postal services — Quality of service — Measurement of the transit time of end-to-end services for single piece non-priority mail and second class mail

The European Standard EN 14508:2003, incorporating amendment A1:2007, has the status of a British Standard

ICS 03.240

## National foreword

This British Standard is the UK implementation of EN 14508:2003, incorporating amendment A1:2007.

The UK participation in its preparation was entrusted to Technical Committee SVS/4, Postal services.

A list of organizations represented on this committee can be obtained on request to its secretary.

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

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EUROPEAN STANDARD

**EN 14508:2003+A1**

NORME EUROPÉENNE

EUROPÄISCHE NORM

March 2007

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Supersedes EN 14508:2003

English Version

**Postal services - Quality of service - Measurement of the transit  
time of end-to-end services for single piece non-priority mail and  
second class mail**

Services postaux - Qualité de service - Mesure de la qualité  
de service de bout en bout pour le courrier égrené non  
prioritaire et de seconde classe

Postalische Dienstleistungen - Dienstqualität -  
Laufzeitmessung end-to-end für Einzelsendungen ohne  
Vorrang und Sendungen zweiter Klasse

This European Standard was approved by CEN on 3 March 2003 and includes Amendment 1 approved by CEN on 4 February 2007.

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## Foreword

This document (EN 14508:2003+A1:2007) has been prepared by Technical Committee CEN/TC 331 "Postal services", the secretariat of which is held by NEN.

This document shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by September 2007 and conflicting national standards shall be withdrawn at the latest by September 2007.

This document includes Amendment 1, approved by CEN on 2007-02-04.

This document supersedes EN 14508:2003.

The start and finish of text introduced or altered by amendment is indicated in the text by tags A1 A1.

This document has been prepared under a mandate given to CEN by the European Commission and the European Free Trade Association.

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