



BSI Standards Publication

Assistance dogs

Part 4: Pre-training, training and tasks

National foreword

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The UK participation in its preparation was entrusted to Technical Committee AT/452, Assistance animals and animal training competencies.

A list of organizations represented on this committee can be obtained on request to its committee manager.

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et tâches

Assistenzhunde - Teil 4: Grundausbildung, Ausbildung
und Aufgaben

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European foreword

This document (EN 17984-4:2025) has been prepared by Technical Committee CEN/TC 452 “Assistance dogs”, the secretariat of which is held by UNMZ.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by February 2026, and conflicting national standards shall be withdrawn at the latest by February 2026.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN shall not be held responsible for identifying any or all such patent rights.

This document is part of a series of European Standards under the general title *Assistance dogs*, which will comprise the following parts:

- *Part 1: Vocabulary;*
- *Part 2: Dog lifetime welfare;*
- *Part 3: Competencies for assistance dogs professionals;*
- *Part 4: Pre-training, training and tasks;*
- *Part 5: Client services;*
- *Part 6: Accessibility and universal access.*

This document will be read in conjunction with EN 17984-1, EN 17984-2, EN 17984-3¹ and EN 17984-6 as the series is technically linked and to be read conjointly.

Any feedback and questions on this document should be directed to the users’ national standards body. A complete listing of these bodies can be found on the CEN website.

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¹ Under preparation. Stage at the time of preparation: FprEN 17984-3:2025

Introduction

Training assistance dogs is a specialist skill requiring a clear understanding of positive reinforcement training methods and a focus on supporting the dog to achieve the requisite skills to perform tasks to increase independence and to mitigate limitations of a person with a disability.

High standards of dog welfare are critical to ensure each dog is able to thrive and support the handler effectively. The training standards outlined are the minimum required to ensure positive outcomes in terms of training assistance dogs.

It is important to reference EN 17984-2 (*Dog lifetime welfare*) when reading this document. Lifetime Welfare outlines the '5 Domains' model that underpins the welfare and wellbeing of assistance dogs.

In this document:

- “shall” indicates a requirement;
- “should” indicates a recommendation;
- “may” indicates a permission;
- “can” indicates a possibility or a capability.

Information marked 'Note' is for guidance in understanding or clarifying the associated sentence.