



BSI Standards Publication

Aircraft ground handling — Checked baggage

Part 2: Handling requirements and guidelines

National foreword

This British Standard is the UK implementation of ISO 12604-2:2024.

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A list of organizations represented on this committee can be obtained on request to its committee manager.

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**International
Standard**

ISO 12604-2

**Aircraft ground handling —
Checked baggage —**

**Part 2:
Handling requirements and
guidelines**

*Traitement au sol des aéronefs — Bagages enregistrés —
Partie 2: Exigences et directives de traitement*

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CP 401 • Ch. de Blandonnet 8
CH-1214 Vernier, Geneva
Phone: +41 22 749 01 11
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Foreword

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This document was prepared by Technical Committee ISO/TC 20, *Aircraft and space vehicles*, Subcommittee SC 9, *Air cargo and ground equipment*.

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Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html.

Introduction

This document specifies the handling conditions for baggage checked-in by airline passengers to be carried into aircraft cargo holds, in order to:

- contribute to improving work conditions for baggage handling agents and reducing the incidence of musculo-skeletal disorders (MSD) in this population;
- facilitate enhancing the overall efficiency of baggage handling;
- provide instructions for the design of automated baggage handling systems increasingly used at airports. [Annex A](#) gives examples of measures allowing standard baggage to be conveyed through automated transfer and sorting facilities.

In this document, the following verbal forms are used:

- “shall” indicates a requirement;
- “should” indicates a recommendation;
- “may” indicates a permission;
- “can” indicates a possibility or a capability.

Recommendations are, while not mandatory, considered to be of primary importance in providing safe and efficient baggage handling. Any deviation from the recommendations should only occur after careful consideration and thorough service assessment have shown alternate methods provide an equivalent level of work safety.

The carrier and handling services provider are responsible for identifying and complying with legal requirements that can be locally applicable, such as Health and Safety government legislations and regulations applicable to machinery or manual handling of loads.

ISO 12604-1 specifies standard mass and dimensions requirements for baggage checked-in by airline passengers to be carried into aircraft cargo holds.

ISO 12604-3 covers ergonomic design requirements for baggage handling workstations.

