



**International
Standard**

ISO/IEC 20000-1

**Information technology — Service
management —**

**Part 1:
Service management system
requirements**

**AMENDMENT 1: Climate action
changes**

Technologies de l'information — Gestion des services —

Partie 1: Exigences du système de management des services

AMENDEMENT 1: Actions relatives aux changements climatiques

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**AMENDMENT 1
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