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**SERIES F: NON-TELEPHONE TELECOMMUNICATION
SERVICES**

Message handling services

**Operational requirements for the
interconnection of voice-mail store-and-forward
units**

ITU-T Recommendation F.471

(Previously CCITT Recommendation)

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ITU-T RECOMMENDATION F.471**OPERATIONAL REQUIREMENTS FOR THE INTERCONNECTION
OF VOICE-MAIL STORE-AND-FORWARD UNITS****Summary**

This Recommendation describes the general principles and operational aspects of the voice-mail store-and-forward service defined in Recommendation F.472 when operated and interconnected between service providers. It also addresses the elements of service offered by Voice-mail Store-and-Forward Units (Voice SFUs) to its direct user, a voice-mail system and between Voice SFUs.

This service is designed to be implemented in conjunction with Recommendation F.472 which describes the voice-mail store-and-forward service.

Source

ITU-T Recommendation F.471 was prepared by ITU-T Study Group 7 (1997-2000) and was approved under the WTSC Resolution No. 1 procedure on the 9th of August 1997.

FOREWORD

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The World Telecommunication Standardization Conference (WTSC), which meets every four years, establishes the topics for study by the ITU-T Study Groups which, in their turn, produce Recommendations on these topics.

The approval of Recommendations by the Members of the ITU-T is covered by the procedure laid down in WTSC Resolution No. 1.

In some areas of information technology which fall within ITU-T's purview, the necessary standards are prepared on a collaborative basis with ISO and IEC.

NOTE

In this Recommendation, the expression "Administration" is used for conciseness to indicate both a telecommunication administration and a recognized operating agency.

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