

I n t e r n a t i o n a l T e l e c o m m u n i c a t i o n U n i o n

ITU-T

TELECOMMUNICATION
STANDARDIZATION SECTOR
OF ITU

M.3050

Supplement 2

(02/2007)

SERIES M: TELECOMMUNICATION MANAGEMENT,
INCLUDING TMN AND NETWORK MAINTENANCE

Telecommunications management network

Enhanced Telecom Operations Map (eTOM)

**Supplement 2: Public B2B Business Operations
Map (BOM)**

ITU-T Recommendation M.3050 – Supplement 2

ITU-T M-SERIES RECOMMENDATIONS

TELECOMMUNICATION MANAGEMENT, INCLUDING TMN AND NETWORK MAINTENANCE

Introduction and general principles of maintenance and maintenance organization	M.10–M.299
International transmission systems	M.300–M.559
International telephone circuits	M.560–M.759
Common channel signalling systems	M.760–M.799
International telegraph systems and phototelegraph transmission	M.800–M.899
International leased group and supergroup links	M.900–M.999
International leased circuits	M.1000–M.1099
Mobile telecommunication systems and services	M.1100–M.1199
International public telephone network	M.1200–M.1299
International data transmission systems	M.1300–M.1399
Designations and information exchange	M.1400–M.1999
International transport network	M.2000–M.2999
Telecommunications management network	M.3000–M.3599
Integrated services digital networks	M.3600–M.3999
Common channel signalling systems	M.4000–M.4999

For further details, please refer to the list of ITU-T Recommendations.

ITU-T Recommendation M.3050

Enhanced Telecom Operations Map (eTOM)

Supplement 2

Public B2B Business Operations Map (BOM)

Summary

ITU-T Recs M.3050.x series contain a reference framework for categorizing the business activities that a service provider will use. The Enhanced Telecom Operations Map (or eTOM for short), which has been developed by the TeleManagement Forum, describes the enterprise processes required by a service provider and analyse them to different levels of detail according to their significance and priority for the business. This business process approach has built on the concepts of Management Services and Functions in order to develop a framework for categorizing all the business activities.

This Supplement provides a definition of the taxonomy of B2B Transactions called the eTOM Public B2B Business Operations Map (ePBOM) and provides a taxonomy/content for the ICT industry equivalent to the RosettaNet Business Operations Map (BOM), and the proposed ebXML Repository.

Source

Supplement 2 to ITU-T Recommendation M.3050 was agreed on 14 February 2007 by ITU-T Study Group 4 (2005-2008).

FOREWORD

The International Telecommunication Union (ITU) is the United Nations specialized agency in the field of telecommunications. The ITU Telecommunication Standardization Sector (ITU-T) is a permanent organ of ITU. ITU-T is responsible for studying technical, operating and tariff questions and issuing Recommendations on them with a view to standardizing telecommunications on a worldwide basis.

The World Telecommunication Standardization Assembly (WTSA), which meets every four years, establishes the topics for study by the ITU-T study groups which, in turn, produce Recommendations on these topics.

The approval of ITU-T Recommendations is covered by the procedure laid down in WTSA Resolution 1.

In some areas of information technology which fall within ITU-T's purview, the necessary standards are prepared on a collaborative basis with ISO and IEC.

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CONTENTS

	Page
1 Scope	1
2 References.....	1
3 Definitions	2
4 Abbreviations.....	2
5 Introduction	2
5.1 What need is being addressed?	2
5.2 ebXML repository model	3
6 eTOM Public B2B Business Operations Map	4
6.1 Introduction	4
6.2 Concepts	4
6.3 eTOM Public B2B BOM Level 0 process area – Operations	5
6.4 Summary.....	11
Bibliography.....	13

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ITU-T Recommendation M.3050

Enhanced Telecom Operations Map (eTOM)

Supplement 2

Public B2B Business Operations Map (BOM)

1 Scope

The Enhanced Telecom Operations Map (eTOM) [b-GB921] has been developed by the TeleManagement Forum as a reference framework for categorizing all the business activities that a service provider will use.

This Supplement is a part of a series of ITU-T texts dealing with eTOM ([Release 7](#)) and which have the following structure:

- M.3050.0: eTOM – Introduction.
- M.3050.1: eTOM – The business process framework. (TMF GB921 – Release 7.0.)
- M.3050.2: eTOM – Process decompositions and descriptions. (TMF GB921 Addendum D – Release 7.0.)
- M.3050.3: eTOM – Representative process flows. (TMF GB921 Addendum F – Release 4.5.)
- M.3050.4: eTOM – B2B integration: Using B2B inter-enterprise integration with the eTOM. (TMF GB921 Addendum B – Release 6.1.)
- M.3050 Supplement 1: eTOM – An Interim View of and Interpreter's Guide for eTOM and ITIL Practitioners. (TMF GB921 Application Note V – Release 6.0.)
- M.3050 Supplement 2: eTOM – Public B2B Business Operations Map (BOM). (TMF GB921 Addendum C – Release 4.)
- M.3050 Supplement 3: eTOM to M.3400 mapping.
- M.3050 Supplement 4: An eTOM Primer (TMF GB921 Addendum P – Release 4.5).

Additional parts will be published as material becomes available.

This series of ITU-T Recs M.3050.x builds on the Management Services approach described in [ITU-T M.3010] and [ITU-T M.3200] by developing a Business Process Framework.

This Supplement provides a definition of the taxonomy of B2B Transactions called the eTOM Public B2B Business Operations Map (ePBOM) and provides a taxonomy/content for the ICT industry equivalent to the RosettaNet Business Operations Map (BOM), and the proposed ebXML Repository.

2 References

- [ITU-T M.3010] ITU-T Recommendation M.3010 (2000), *Principles for a telecommunications management network*.
- [ITU-T M.3200] ITU-T Recommendation M.3200 (1997), *TMN management services and telecommunications managed areas: overview*.