

Guidance Document

G1461 How to respond to an Operational Assurance Notifications (OANs)

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MAYOR OF LONDON

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Access Transformation Programme

Operational Assurance Notifications (OANs)

When is an OAN required?

Operational Assurance Notifications are required where works **are likely** to impact operations.

What should I be checking for?

That suitable control measures are in place for:

- any identified safety risks to customers and staff arising from the work
- any operational impact of the work

You are not required to:

- Approve work methodology
- Approve the scope of works
- Approve work method statements or risk assessments

From **17th June 2013** all OANs for BCV and SSL must be submitted via StationAccessTeam@tfl.gov.uk and not directly to landlords.

From **17th June 2013** BCV and SSL landlords will only receive OANs from their Line Access Managers via email. If approached directly with an OAN from any other source you must refer them to your Line Access Manager or StationAccessTeam@tfl.gov.uk mailbox.

How to respond to an Operational Assurance Notification

