

# Operational Standards Notice No.113

Stopping trains using the train radio - Code  
Amber and Code Red messages

*Staff involved:*

Controllers – all lines  
Train operators – all lines  
Station supervisors – all lines

Effective: From 31<sup>st</sup> August 2014, until  
further notice

Operational Standards Notice No.113

Effective from 31<sup>st</sup> August 2014

OPERATIONAL STANDARDS NOTICE

# Stopping trains using the train radio - Code Amber and Code Red messages

Rule Book 7 section 3 provides train operators, station supervisors and controllers with details on what to do when a Code Amber or Code Red message is received. This OSN rule change details the method the controller will use to broadcast the message. Following feedback and best practice, the message will now be broadcast using the 'Group call' function' and no longer only applies to the entire line.

The controller will now state if the message is for:

- a specific area, or
- an individual train, or
- the entire line.

The controller will then repeat the message to ensure all affected receive it.

There are no changes to the actions taken by a station supervisor or train operators, once the message has been received.

The new rule will replace the current rule that is in Rule Book 7 – Train incidents and safety equipment, section 3 – *Stopping trains using the train radio*, 3.1 *Code Amber message* and 3.2 *Code Red message*. Section 3.3 *Emergency code evacuation message* is unchanged but included here for completeness.

Rule Book 7 will be updated at the next available print run.

## Operational Improvement Mgr



### Distribution list

Line general managers – all lines  
Performance managers stations – all lines  
Performance managers trains – all lines  
Group station managers – all lines  
Service control managers – all lines  
Duty managers – all lines  
Service control staff – all lines  
Station supervisors – all lines  
Train operations managers – all lines  
Train operators – all lines

LUCC managers  
Jill Collis  
Pat Halpin  
Steve Norris  
Hilary Signy  
Mike Killeen  
Brian Schiff  
Dan Eyob  
Paul Harlin  
Ellie Reynolds

### 3 Stopping trains using the train radio

All concerned

When an incident occurs, the controller will broadcast one of the following messages and if possible tell all staff the nature of the incident.

When it becomes necessary to get trains to a station while further information is gathered, the controller will broadcast a Code Amber message.

When an incident occurs where it is necessary to stop trains immediately, the controller will broadcast a Code Red message.

Code Amber and Code Red messages will be broadcast in one of the following ways:

- to all trains on the line
- to trains in a specified area
- to an individual train by stating the train number.

If after issuing one of the above messages it becomes necessary to evacuate customers from stations and trains (including those stopped between stations), on the authority of the LU Control Centre, the controller will broadcast an Emergency Code Evacuation message.

#### 3.1 Code Amber message

Controller

##### Controller's actions

All concerned  
(awareness)

When a Code Amber message needs to be broadcast, you must:

- confirm which area is involved in the incident
- broadcast the Code Amber message using the 'group call' function stating which area or the train number that the message relates to
- repeat the message
- arrange to keep train operators and stations regularly updated.

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