

Reference Document

R0007

London Underground Noise Sensitivity Register

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1 Purpose

- 1.1 The purpose of this reference document is to list noise sensitivity ratings and noise issues of London Underground stations and to keep all relevant parties updated with local noise sensitivities such as sensitive residents, local controls, etc.

2 Scope

- 2.1 This document provides guidance to Project Managers, Maintenance Managers, Contractors and any other relevant party who delivers project and maintenance work at London Underground stations. Noise must be managed and this Register should be examined before the works to reduce or avoid future complaints and concerns. Further guidance is available from the Environment team.

3 Information

- 3.1 Please refer to [F5410](#) for Best Practical Means of managing noise.

Location	Sensitivity	Reasons for sensitivity rating	Particular issues at this location
Acton Town	Amber	History of complaints relating to works and PA announcements in the past.	Chiswick Noise Group has complained about noise between Acton Town and Hammersmith.
Aldgate	Amber	All/most of station is below ground.	
Aldgate East	Amber	All/most of station is below ground.	
Alperton	Green	There are residential properties within 25 metres.	
Amersham	Red	Data from Noise database from beginning and since April 2008	
Angel	Green	All/most of station is below ground.	Tannoy/Whistle noise nuisance complaint received May 2008
Archway	Green	All/most of station is below ground.	
Arnos Grove	Amber	Residents are sensitive to noise, barriers may be needed to minimise noise nuisance.	Residents particularly sensitive to noise and must be informed prior to start of works. Complaints received during refurb. Baffle screens erected.
Arsenal	Red	History of complaints about noise at the station.	Complaints received during refurb, complainant has taken legal action and involved LA, councillor and MP. Tube Lines is controlling staff access to station, has taken noise readings and has revised N&V management plan. Try to keep deliveries etc away from Station front.
Baker Street	Red	Residents very close to station (Chiltern Court), history of complaints relating to works and PA noise. Sensitive residential location.	
Balham	Amber	There are residential properties within 25 metres.	
Bank	Amber	There are residential properties within 25 metres.	

Location	Sensitivity	Reasons for sensitivity rating	Particular issues at this location
Barbican	Red	History of complaints and involvement from City of London Environmental Health Office. Sensitive residential location	
Barking	Green	Some or all of station above ground	
Barkingside	Green	Some or all of station above ground	
Location	Sensitivity	Reasons for sensitivity rating	Particular issues at this location
Barons Court	Amber	Sensitive residents on Barons Court Road	Noise from track works - material transportation from station to other worksites on the Picc lines.
Bayswater	Amber	There are residential properties within 25 metres.	
Becontree	Amber	There are residential properties within 25 metres.	
Belsize Park	Red	There are residential properties within 25 metres.	
Bermondsey	Amber	All/most of station is below ground.	*See Southwark council footnote
Bethnal Green	Amber	All/most of station is below ground, but residential properties close to station.	
Blackfriars	Amber	There are residential properties within 25 metres.	
Blackhorse Road	Green	All/most of station is below ground.	
Bond Street	Amber	All/most of station is below ground, but there are sensitive residential properties close to the station	
Borough	Green	There are residential properties within 25 metres.	*See Southwark council footnote
Boston Manor	Amber	Some or all of station above ground, residential properties nearby.	
Bounds Green	Amber	All/most of station is below ground.	S60 notice issued to LU/LU contractors in 1995 (no further information available). Previous complaints by residents
Bow Road	Amber	There are residential properties within 25 metres.	
Brent Cross	Red	History of complaints (mainly related to PA announcements), sensitive residential area	Raised embankment with residents either side. Announcements on platform and train announcements adjusted to lower volume.
Brixton	Amber	History of complaints from residents at rear of station (Electric Lane)	Loading/unloading and care must be taken when closing metal gates
Bromley-by-Bow	Red	Sensitive residents in William Guy Gardens, Talwin Street - PA and work noise. Sensitive residential location.	Notification of works required
Buckhurst Hill	Red	History of complaints (mainly related to PA announcements), sensitive residential area	
Burnt Oak	Amber	Some or all of station above ground	
Caledonian Road	Green	All/most of station is below ground.	

Location	Sensitivity	Reasons for sensitivity rating	Particular issues at this location
Camden Town	Amber	Potential for structural borne noise and vibration issues in adjacent residential buildings.	Previous complaints from residents regarding scaffolding. Potential for structure borne noise and vibration in adjacent flat (above Kebab shop)
Canada Water	Green	There are residential properties within 25 metres.	Section 60 issued to LU/LU contractor in 1995 (no further details available) *See Southwark council footnote
Canary Wharf	Green	All/most of station is below ground.	
Canning Town	Green	Some or all of station above ground	
Cannon Street	Amber	There are residential properties within 25 metres.	
Location	Sensitivity	Reasons for sensitivity rating	Particular issues at this location
Canons Park	Red	History of complaints regarding noise nuisance from residents.	Residents complained about increase in noise due to vegetation removal. Noise readings take in May 2011 showed no difference in noise level.
Chalfont & Latimer	Red	Some or all of station above ground	
Chalk Farm	Amber	All/most of station is below ground.	Tannoy/whistle noise nuisance complaint received May 2006
Chancery Lane	Amber	There are residential properties within 25 metres.	
Charing Cross	Green	All/most of station is below ground.	
Chesham	Green	Some or all of station above ground	
Chigwell	Amber	History of complaints (mainly related to PA announcements), sensitive residential area	
Chiswick Park	Red	Data from Noise database from beginning and since April 2008.	Many of the complaints have arisen from works taking place on track
Chorleywood	Amber	There are residential properties within 25 metres.	
Clapham Common	Green	All/most of station is below ground.	No complaints to date. Nearest resident lives 200m away
Clapham North	Amber	All/most of station is below ground.	
Clapham South	Red	Sensitive residential area with history of complaints (mainly related to works)	Vehicles should only be parked on non-residential streets. Care needs to be taken with loading/unloading. Noise Abatement Order via Wandsworth. No unnecessary noise after 20:00hrs on account of flats above. Cannot test call points last thing at night, have to do mid Sunday afternoon. Try and restrict parking/unloading in Nightingale Avenue. Residents live above the station.
Cockfosters	Red	History of noise complaints at the station.	
Colindale	Amber	Some or all of station above ground	
Colliers Wood	Amber	There are residential properties within 25 metres.	