



National Accreditation Board for Testing and Calibration Laboratories (NABL)

Procedure for Dealing with Complaints

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AMENDMENT SHEET

S. No.	Page No.	Clause No.	Date of Amendment	Amendment	Reasons	Signature QA Team	Signature CEO
1	3	1.2	03-Jun-2020	Following text added “The complaints can be received from any source including information from regulators / government department against the competence related issues in the services provided by the CAB. Complaints can also be received at NABL vide any of the means like letters, e-mails, telephones (to be followed by written complaints), even relevant references appearing in print media”.	Specified the mode of complaints	-sd-	-sd-
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