Ref:	**NR/L2/TEL/30117**
Issue:	2
Date:	7th March 2009
Compliance date:	5th September 2009

Level 2

Specification for the Maintenance of Help Points

Endorsement and Authorisation

Endorsed by:

.....

Fred Perry, Working Group Chair

Authorised by:

.....

Paul Darlington, Steering Group Chair

Accepted for issue by:

.....

Mick McManus, National Standards Manager

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Issue record

Issue	Date	Comments
1	August 2006	First Issue
2	March 2009	Renumbered, was NR/WI/TEL/30117. Service A: maintenance periodicity relaxed from 3 to 6 monthly for Major / Managed Station / Section 12 stations with all other sites now yearly. CCTV Help Point coverage check added to Service A.

Compliance

This Network Rail standard is mandatory and shall be complied with by Network Rail and its contractors if applicable from 05/09/2009.

When this standard is implemented, it is permissible for all projects that have formally completed GRIP Stage 4 to continue to comply with the Issue of any relevant Network Rail Standards current when GRIP Stage 4 was reached and not to comply with requirements contained herein, unless the designated Standard Owner has stipulated otherwise in the accompanying Briefing Note.

Reference documentation

NR/L2/TEL/31002 Maintenance of Telecommunications Equipment.

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