

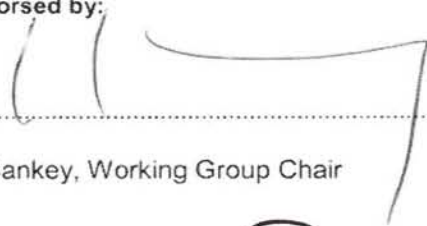
Ref:	NR/L3/CTM/305
Issue:	1
Date:	05 June 2010
Compliance date:	04 September 2010

Level 3

Training Evaluation

Endorsement and Authorisation

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Issue record

Issue	Date	Comments
1	June 2010	Incorporate Training Evaluation NR/L3/CTM/107 and applicable sections of Appeals and Complaints NR/L3/CTM/114 into a single procedure

Compliance

This Network Rail standard is mandatory and shall be complied with by Network Rail and its contractors if applicable from 4 September 2010.

When this standard is implemented, it is permissible for all projects that have formally completed GRIP Stage 4 to continue to comply with the Issue of any relevant Network Rail Standards current when GRIP Stage 4 was reached and not to comply with requirements contained herein, unless the designated Standard Owner has stipulated otherwise in the accompanying Briefing Note.

Reference documentation

NR/L3/CTM/304 Training Planning, Administration and Delivery

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1 Purpose

This standard defines the processes required to evaluate Network Rail training programmes at immediate (assessments) and reaction level (as per the Kirkpatrick model) and intermediate level evaluation (as per Network Rail's methodology).

In addition it also defines the process to be followed for complaints associated with Network Rail's training events.

2 Scope

This document applies to all training events delivered by the Network Rail Competence and Training department.

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