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Issue:	2
Date:	1June 2008
Compliance date:	26 August 2008

Level 3

Managing claims within Maintenance organisation

Endorsement and Authorisation

Endorsed by:

.....

S. C. Sterry, Working Group Chair

Authorised by:

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N. Edwards, Steering Group Chair

Accepted for issue by:

.....

M. McManus, National Standards Manager

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Issue record

Issue	Date	Comments
1.0	April 2006	Initial Issue
2.0	June 2008	Phase 2A / Engineering reorganisation responsibility change

Compliance

This Network Rail standard is mandatory and shall be complied with by Network Rail from 26th August 2008.

When this standard is implemented, it is permissible for all projects that have formally completed GRIP Stage 4 to continue to comply with the Issue of any relevant Network Rail Standards current when GRIP Stage 4 was reached and not to comply with requirements contained herein, unless the designated Standard Owner has stipulated otherwise in the accompanying Briefing Note.

Reference documentation

SMF/MG/0018	Third party incident report form
SMF/MG/0019	Request for information to be collated for claim form
SMF/MG/0020	Record of additional work following third party incident form

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