

Ref:	NR/L3/OCS/043/7.5
Issue:	1
Date:	01 March 2008
Compliance date:	01 June 2008

National Control Instructions and Approved Code of Practice

Section 7.5 Railway Crime

This section contains:

7.5	Railway Crime	Issue	Dated
7.5.1	Nature of Crime		
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National Control Instruction

Network Rail controllers shall, on a 'real time' basis in our capacity as operators of the Network, manage incidents of Railway Crime in accordance with these instructions;

Approved Code of Practice

Controllers shall apply this section where an incident has occurred or is reported that has the potential for damage or injury.

7.5.1 Nature of Crime

The procedure will be initiated when a report of a trespass or vandalism incident is received.

The Controller must ascertain the following:

- i) Whether the incident is trespass or vandalism.
- ii) Location of incident.
- iii) Identify immediate impact (injuries or damage etc.)
(Injuries may come from, train movements, annoyance and potential for violence.)
- iv) Is there potential for the situation to escalate.
- v) Is the train service being, or likely to be, affected.
- vi) Are staff at the location (If so, make arrangements for the person at site to call Control immediately.)
- vii) What immediate actions are required or requested by the caller.
- viii) Does the caller require police attendance?

If the call comes from a member of the public gather the following details:

- i) Name.
- ii) Location.
- iii) Home address.
- iv) Contact phone number

If the call comes from a railway employee request the above information plus the caller's company and job title.

7.5.2 Duties of the Controller

- i) Inform the relevant signaller immediately if the safety of trains or infrastructure is likely to be affected.
- ii) Inform the relevant ECR immediately if the incident suggests this is necessary.
- iii) Where necessary inform the BTP/Civil Police of the event and give all relevant details. A Police Incident Reference Number must be obtained and recorded in the Control Log.
- iv) Initiate any other procedure relevant to the situation.
- v) Inform the Local Mobile Operations Manager.