

Ref	NR/SP/TEL/30024
Issue	04
Date	December 2006

Business Process Document

Fault Priority and Response Times for Telecommunications Equipment.

Endorsement & Authorisation

Endorsed by:



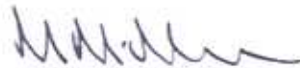
S. Hailes, Head of Telecoms Engineering

Authorised by:



A. McNaughton, Chief Engineer

Accepted for issue by:



M McManus, National Standards Manager

This document is the property of Network Rail. It shall not be reproduced in whole or part nor disclosed to a third party without the written permission of the Standard Owner.

© Copyright 2006 Network Rail

Uncontrolled copy once printed from its electronic source.

Published & Issued by: Network Rail 40 Melton Street, London NW1 2EE

Network Rail



Documents

Document Sharing Hub

Ref:	NR/SP/TEL/30024
Issue:	04
Date:	December 2006

Issue record

Issue	Date	Comments
1 (Emergency)	August 2000	First Issue. This document replaces Railway Group Standard GK/RT0184 which has been cancelled with effect from August 2000.
2	August 2001	Regularised in accordance with RT/LS/P/001
3	June 2005	Updated for the current Network Rail organisation.
4	October 2006	Harmonised to reflect current contractual terms and conditions and the broadening of scope to cover all telecoms equipment except FTN /GSM-R.

Implementation

This specification shall be implemented from the 3rd December 2006.

Compliance

This Network Rail Company Specification is mandatory and must be complied with by Network Rail and its contractors from the 3rd March 2007.

When this Company Specification is implemented, it is permissible for all projects, which have formally completed GRIP Level 4, to continue to comply with the issue of any relevant Network Rail Standards current when GRIP Level 4 was reached and not to comply with requirements contained herein unless the Head of Telecoms Engineering has stipulated otherwise in the accompanying Briefing Note.

Where the Head of Telecoms Engineering has specified that all projects will comply with the requirements, specific authority not to comply can be sought in the usual manner using the appropriate non-compliance authority processes described in Network Rail Standard, [NR/SP/STP/045](#) Managing the Process for Non-compliance Authority (formerly RT/LS/P/045).

Disclaimer

In issuing this document for its stated purpose, Network Rail makes no warranties, express or implied, that compliance with all or any documents it issues is sufficient on its own to ensure safe systems of work or operation. Users are reminded of their own duties under health and safety legislation.

Supply

Copies of documents are available electronically, within Network Rail's organisation. Hard copies of this document will be available to Network Rail employees on request to the Document Controller and to other organisations from IHS Technical Indexes (01344 404409)

Ref:	NR/SP/TEL/30024
Issue:	04
Date:	December 2006

Contents

1	Purpose	4
2	Scope	4
3	Reference Documentation	4
4	Definitions	4
5	Priority Allocation	5
6	Responsibilities	5
7	Response and Restoration.	6
8	Progress reporting	7
	Appendix A Priority Codes.	8