PD ISO/IEC TS 24790:2012

Incorporating corrigendum September 2015

BSI Standards Publication

Information technology — Office equipment — Measurement of image quality attributes for hardcopy output — Monochrome text and graphic images

bsi.

...making excellence a habit.™

Document Sharing Hub

Full document details: PD ISO/IEC TS 24790:2012

National foreword

This Published Document is the UK implementation of ISO/IEC TS 24790:2012.

The UK participation in its preparation was entrusted to Technical Committee IST/3, IT Printers and Cartridges.

A list of organizations represented on this committee can be obtained on request to its secretary.

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

© The British Standards Institution 2015

Published by BSI Standards Limited 2015

ISBN 978 0 580 91639 7

ICS 37.100.10

Compliance with a British Standard cannot confer immunity from legal obligations.

This Published Document was published under the authority of the Standards Policy and Strategy Committee on 30 September 2012.

Amendments/corrigenda issued since publication

Date	Text affected
30 September 2015	Implementation of ISO corrected text 15 December 2012: In the Foreword, the sentence stating that ISO/IEC TS 24790 cancels and replaces ISO/IEC 13660:2001 is cancelled.

Documents
Document Sharing Hub

Full document details: PD ISO/IEC TS 24790:2012

TECHNICAL SPECIFICATION

ISO/IEC TS 24790

First edition
2012-08-15

Corrected version
2012-12-15

Information technology — Office equipment — Measurement of image quality attributes for hardcopy output — Monochrome text and graphic images

Technologies de l'information — Équipement de bureau — Mesurage des attributs de qualité d'image pour copies papier — Texte monochrome et images graphiques

Reference number
ISO/IEC TS 24790:2012(E)

Documents
Document Sharing Hub

© ISO/IEC 2012

Full document details: PD ISO/IEC TS 24790:2012

COPYRIGHT PROTECTED DOCUMENT

© ISO/IEC 2012

All rights reserved. Unless otherwise specified, no part of this publication may be reproduced or utilized in any form or by any means, electronic or mechanical, including photocopying and microfilm, without permission in writing from either ISO at the address below or ISO's member body in the country of the requester.

ISO copyright office
Case postale 56 • CH-1211 Geneva 20
Tel. + 41 22 749 01 11
Fax + 41 22 749 09 47
E-mail copyright@iso.org
Web www.iso.org

Published in Switzerland

© ISO/IEC 2012 – All rights reserved

Documents
Document Sharing Hub

Full document details: PD ISO/IEC TS 24790:2012

Contents

Page

Foreword iv

Introduction v

1 Scope 1

2 Normative references 1

3 Terms and definitions 1

4 Report of results and sampling scheme 5
4.1 Report of results 5
4.2 Sampling of pages 6
4.3 Sampling of images 6

5 Attributes and their measures 8
5.1 Schema of attributes 8
5.2 Large area graphic image attributes 9
5.3 Character and line image attributes 16

6 System conformance 21
6.1 Conformance standard 22
6.2 Instrument 22
6.3 Test objects 23

Annex A (normative) **Bitmaps for conformance test lines** 31

Annex B (informative) **How to use this Technical Specification** 35

Annex C (normative) **A layout of test images for system conformance test** 37

Annex D (informative) **Method to determine R_{max}, R_{min} and ROI** 38

Annex E (normative) **Goal value** 42

Bibliography 44

© ISO/IEC 2012 – All rights reserved

Documents
Document Sharing Hub
Full document details: PD ISO/IEC TS 24790:2012

Foreword

ISO (the International Organization for Standardization) and IEC (the International Electrotechnical Commission) form the specialized system for worldwide standardization. National bodies that are members of ISO or IEC participate in the development of International Standards through technical committees established by the respective organization to deal with particular fields of technical activity. ISO and IEC technical committees collaborate in fields of mutual interest. Other international organizations, governmental and non-governmental, in liaison with ISO and IEC, also take part in the work. In the field of information technology, ISO and IEC have established a joint technical committee, ISO/IEC JTC 1.

International Standards are drafted in accordance with the rules given in the ISO/IEC Directives, Part 2.

The main task of the joint technical committee is to prepare International Standards. Draft International Standards adopted by the joint technical committee are circulated to national bodies for voting. Publication as an International Standard requires approval by at least 75 % of the national bodies casting a vote.

In other circumstances, particularly when there is an urgent market requirement for such documents, the joint technical committee may decide to publish an ISO/IEC Technical Specification (ISO/IEC TS), which represents an agreement between the members of the joint technical committee and is accepted for publication if it is approved by 2/3 of the members of the committee casting a vote.

An ISO/IEC TS is reviewed after three years in order to decide whether it will be confirmed for a further three years, revised to become an International Standard, or withdrawn. If the ISO/IEC TS is confirmed, it is reviewed again after a further three years, at which time it must either be transformed into an International Standard or be withdrawn.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights.

ISO/IEC TS 24790 was prepared by Joint Technical Committee ISO/IEC JTC 1, *Information technology*, Subcommittee SC 28, *Office equipment*.

~~This first edition of ISO/IEC TS 24790 cancels and replaces the first edition of ISO/IEC 13660:2001, which has been technically revised.~~

This corrected version of ISO/IEC TS 24790 cancels the above sentence that states that ISO/IEC TS 24790 cancels and replaces ISO/IEC 13660:2001.

© ISO/IEC 2012 – All rights reserved
Documents
Document Sharing Hub
Full document details: PD ISO/IEC TS 24790:2012

Introduction

This Technical Specification is designed to help a quality control engineer evaluate the image quality of prints from office imaging systems.

In traditional imaging systems (such as ink-on-paper printing), an image is evaluated by comparison to an original or master version of that image. In many electronic imaging systems, however, the image is created digitally within the system. There is no hardcopy master and so there can be no evaluation by comparison in the ordinary way.

Often, those who operate electronic imaging systems ensure good image quality by controlling the imaging process. They use test targets and reference images to evaluate the performance of the system.

If it is not possible to control image quality by controlling the imaging process and if no test target or reference image is available, we can rely only on direct evaluation of properties of the image itself.

To perform intrinsic evaluations of image quality, we must consider the nature of an image that is output. An image is some organization of information in space. We assume that these signals have some purpose or are making some attempt at communication. Good image quality means that the image is legible (the organization and information can be interpreted) and that it has a pleasing appearance.

Our goals in developing this Technical Specification were to compile a list of image attributes that (taken together) correlate to human perception of print quality and to develop measurement methods for these attributes that can be automated and carried out on a simple system.

Legibility and appearance have several aspects:

- Detail can be detected easily.
- Image elements are well isolated from the background.
- The image has a minimum of gross defects.
- The imaging system has good geometric fidelity.

Not all these factors can be covered by evaluation of intrinsic, quantitative image quality attributes. Many of them have a large psychological or cultural component that is difficult to evaluate.

A print made with large optical reduction or one that is out of focus might still have excellent edge quality (and be totally lacking in gross defects, banding, noise, etc.) and yet be illegible. This could occur primarily because of the high process gamma (contrast) that is characteristic of many xerographic processes. Thus, the process can produce apparently sharp edges in spite of the loss in resolution. Without a resolution target of some kind, the extent of the resolution loss, and hence legibility, may not be known.

The purpose of this Technical Specification is to present a set of objective, measurable attributes that give some correlation to the perceived quality of an image to a human observer at a standard viewing distance. The standard will allow a user of printed material to sort samples into several groups, from excellent to bad.

The attributes and methods for their assessment are based on several assumptions:

- The image represents an attempt at communication.
- There is uniformity within identifiable image elements.

© ISO/IEC 2012 – All rights reserved

Documents
Document Sharing Hub
Full document details: PD ISO/IEC TS 24790:2012

· Character images, symbols, and graphic elements are regular (that is, they are intended to be identical when they have multiple, similar occurrences).

· Samples with extreme gross defects have been screened out.

This Technical Specification applies to monochrome images made up of text, graphics, and other image objects with two tone levels of a single colour (typically black image on white paper) or halftones, images with more nominal gray levels. This Technical Specification does not cover continuous tone images, colour images, and so on.

Image quality measurement can be thought of as divided into diagnostic (high resolution), and visual scale (low resolution) procedures. Diagnostic measurements typically use precision test targets and instrumentation and are key to much engineering work. The present procedure, by contrast, is limited to phenomena visible to the naked eye and does not permit test patterns.

The working group has taken the approach of selecting simple and (in our judgment) effective metrics, rather than attempting to prove that our method of doing a given job will always be the most exact.

How will this Technical Specification actually be implemented? A complete evaluation system has four components: an image capture device, evaluation software, application-specific quality standards and sampling plan. The end user may choose to develop all these parts himself or he may choose to purchase one or more components from a commercial supplier.

Any equipment capable of gathering data appropriate to these measurements is understood to have a complex instrument function. Rather than attempting to explore the relationship among these instrument functions, the working group has defined reference images, and target values for them. If these target values are achieved by an instrument, calibration will be acceptably good.

This is not an attempt to break new ground in image science. It is an attempt to provide suppliers and customers for copies / prints with a practical and objective way to communicate about basic image quality parameters.

ISO/IEC 13660 was developed and standardized by the point of view described above. ISO/IEC 13660 is currently the only available systematic image quality attribute measurement standard. ISO/IEC 13660 has had a great influence on related industries and image quality measurement instruments based on ISO/IEC 13660 are already marketed. However, due to the limited development time, it was standardized with many issues unresolved, and therefore ISO/IEC 13660 has not been adopted as widely as expected. The main issues are listed as following.

1. The test chart and methods for measurement system conformance are only specified for some of character and line attributes. For large area graphic image attributes, neither test charts nor methods are specified. Eight items of image quality attribute for character and line image and six items of image quality attribute for large area graphic image are defined, and each measuring method is specified. Of the 14 image quality attributes, the conformance test method, the conformance test chart, and the targeted value for measurement apparatus conformance are specified for only four of the character and line image quality attributes, leaving 10 of the image quality attributes with no conformance specifications

2. Physical measures (line width, voids) and psychophysical factors (darkness, graininess, etc.) are intermingled, and are all defined as image quality attributes

3. The goal values for measurement system conformance are available for only four of character and line attributes. And the allowances are very large.

4. When one measures the character and line image quality attributes according to ISO/IEC 13660, the resulting values have large variation and they do not correspond well with subjective evaluations.

The Japanese WG4 which took charge of ISO/IEC 13660 within the SC28 committee of Japan pointed out these issues, and a NWIP to revise the ISO/IEC 13660 was proposed in January, 2006. Five participating nations were secured at the NWIP vote, and the NWIP was approved. The project to develop ISO/IEC NP

© ISO/IEC 2012 – All rights reserved
Documents
Document Sharing Hub
Full document details: PD ISO/IEC TS 24790:2012

24790 (Information Technology 3 Office Equipment — Measurement of image quality attributes for hardcopy output — Monochrome text and graphic images) was started in July, 2006.

The ISO/IEC 24790 project added the following content to ISO/IEC 13660 to resolve the issues which ISO/IEC 13660 had and to improve the measurement accuracy.

1. Banding which is a common image quality defect of the hard copy output in a printer or a copying machine is added as one of the image quality attributes of a large area graphic image.

2. Conformance test charts and the goal values for measurement system qualification are specified to three character and line image attributes and seven large area graphic image attributes.

3. The fundamental resolution of the scanner for measurement was increased from 600 spi to 1200 spi to reduce the measurement variation.

4. Nearly all of the image quality attributes defined in ISO/IEC 13660 have been redefined in ISO/IEC 24790 to eliminate intermingling physical measures and psychophysical factors.

5. In order to improve the correspondence between image quality attributes and subjective evaluations, an image quality attribute verification experiment was conducted on seven items of image quality attributes to select prediction algorithms for image quality attributes that have the highest correlation with subjective evaluation. The verification experiment was conducted by five countries including Japan, U.S.A, China, South Korea, and the Netherlands.

Verification of the goal values specified in this Technical Specification is under development.

© ISO/IEC 2012 – All rights reserved

Documents
Document Sharing Hub
Full document details: PD ISO/IEC TS 24790:2012

Documents
Document Sharing Hub

Full document details: PD ISO/IEC TS 24790:2012

Information technology — Office equipment — Measurement of image quality attributes for hardcopy output — Monochrome text and graphic images

1 Scope

This Technical Specification specifies device-independent image quality attributes, measurement methods, and analytical procedures to describe the quality of output images from hardcopy devices. This Technical Specification is applicable to human-readable monochrome documents produced from printers and copiers.

The attributes, methods and procedures rely on measurable properties of printed text and graphic images. Special targets or reference images are not required, but image elements must meet some minimal requirements, e.g. on size or number present, in order to be useful for adequate measurements. The Technical Specification is not applicable to images on media other than hardcopy (e.g. images on a VDT) or to images that are intended to be machine readable only (e.g. bar codes).

2 Normative references

The following referenced documents are indispensable for the application of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 5-1:2009, *Photography and graphic technology — Density measurements — Part 1: Geometry and functional notation*

ISO 5-3:2009, *Photography and graphic technology — Density measurements — Part 3: Spectral conditions*

ISO 5-4:2009, *Photography and graphic technology — Density measurements — Part 4: Geometric conditions for reflection density*

ISO 2470-1:2009, *Paper, board and pulps — Measurement of diffuse blue reflectance factor — Part 1: Indoor daylight conditions (ISO brightness)*

ISO 14524:2009, *Photography — Electronic still-picture cameras — Methods for measuring opto-electronic conversion functions (OECFs)*

ISO 21550:2004, *Photography — Electronic scanners for photographic images — Dynamic range measurements*

3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

3.1
background area
region outside the edge of any image element

© ISO/IEC 2012 – All rights reserved

Documents
Document Sharing Hub

Full document details: PD ISO/IEC TS 24790:2012

3.2
background darkness
appearance of shade in background area due to presence of unintended colourant particles that cannot be resolved as individual marks

3.3
background extraneous mark
colourant particle or agglomeration of colourant particles in the background area that is visible at a viewing distance of 25cm - 40cm with the unaided eye

3.4
banding
appearance of one dimensional bands within an area that should be homogeneous

3.5
blurriness
appearance of being hazy or indistinct in outline, a noticeable transition of darkness from line element to background substrate whose transition width is zero, if the edge is ideally sharp

3.6
boundary
contour by reflectance threshold

3.7
character darkness
appearance of blackness of a line or character image

3.8
character surround area
region runs from the outer edge of the character image or other image element out 500 micrometres

3.9
character surround area haze
colourant particles or agglomerations of colourant particles within a character surround area that are visible but not resolvable as distinct marks

3.10
character surround area extraneous mark
colourant particle or agglomeration of colourant particles within a character surround area that is visible at a viewing distance of 25cm - 40cm with the unaided eye as a distinct mark

3.11
edge threshold
level in the reflectance gradient profile of an edge that is at 40% of the transition from the minimum reflectance factor (R_{min}) to the maximum reflectance factor (R_{max}) as: $R_{40} = R_{min} + 40\% (R_{max} - R_{min})$

3.12
fill
appearance of homogeneity of darkness within the boundary of a line segment, character image, or other glyph image

3.13
graininess
appearance of unintended microscopic but visible aperiodic fluctuations of lightness (microscopic means: variations with spatial frequencies greater than about 0,4 cy/mm)

3.14
graphic image
images except a character and a symbol

© ISO/IEC 2012 – All rights reserved
Documents
Document Sharing Hub
Full document details: PD ISO/IEC TS 24790:2012

3.15
image area
region inside portion of inner boundary

3.16
image element
single, evidently intentional, object not connected to other objects

3.17
inner boundary
contour of points of an image element where edge gradient profiles cross a reflectance level that is at 10% of the transition from the minimum reflectance factor (R_{min}) to the maximum reflectance factor (R_{max}) as: $R_{10} = R_{min} + 10\% (R_{max} - R_{min})$

3.18
large area darkness
appearance of blackness of a large area graphic image element

3.19
large area
image area of graphical element or background that has a minimum size of 12.7 mm in both dimensions (equivalent to 600 pixels when sampling resolution is 1200 spi)

3.20
line image
line at least 1 mm long

3.21
line image density
average optical density within the R_{25} boundary

NOTE The average optical density should be converted from average reflectance factor

3.22
line width
average stroke width, where the stroke width is measured from edge to edge along a line normal to the center line of the image element

3.23
metric
measure of image quality attribute

3.24
monochrome image
image perceived as achromatic colour

3.25
mottle
measure of the appearance of unintended, aperiodic macroscopic fluctuations of lightness (macroscopic means: variations with spatial frequencies less than about 0,4 cy/mm)

3.26
optical density
negative logarithm to the base ten of the reflectance factor, measured using a 0/45-degree geometry, Illuminant A, and ISO visual density calibration as specified in ISO 5-1, 5-3 and 5-4 with an instrument using no polarization filters

© ISO/IEC 2012 – All rights reserved

Documents
Document Sharing Hub
Full document details: PD ISO/IEC TS 24790:2012

3.27
outer boundary
contour of points of an image element where edge gradient profiles cross a reflectance level that is at 70% of the transition from the minimum reflectance factor (R_{min}) to the maximum reflectance factor (R_{max}) as: $R_{70} = R_{min} + 70\% (R_{max} - R_{min})$

3.28
raggedness
appearance of geometric distortion of an edge from its ideal position – an ideal edge should be absolutely straight along the length of the line

NOTE A ragged edge appears rough or wavy rather than smooth or straight.

3.29
reflectance factor
ratio of the reflected flux as measured to the reflected flux under the same geometrical and spectral conditions for an ideal 100% diffuse reflecting surface

3.30
R_{max}
maximum reflectance factor measured by a slit aperture in the background area, typically of the substrate

3.31
region of interest
ROI
area (inside defined boundaries) that the user wants to analyse

NOTE 1 ROI for character and line image attribute includes image element and background area.

NOTE 2 ROI for large area graphic image attribute is within image area.

NOTE 3 The difference between ROI for character and line image and large area graphic image is shown in Annex D.

3.32
R_{min}
minimum reflectance factor measured by a slit aperture in the image element, typically of the image

3.33
spots per inch
spi
spots per 25,4 millimetres

3.34
reflectance threshold
level in the reflectance gradient profile of an edge that is at some specified percentage of the transition from the minimum reflectance factor (R_{min}) to the maximum reflectance factor (R_{max}) as: $R_p = R_{min} + p\% (R_{max} - R_{min})$

3.35
void
visible hole or gap within a solid image area that is large enough to be individually distinguished at a viewing distance of 25cm - 40cm

© ISO/IEC 2012 – All rights reserved
Documents
Document Sharing Hub
Full document details: PD ISO/IEC TS 24790:2012

4 Report of results and sampling scheme

4.1 Report of results

4.1.1 Test identification information

The report shall include the date of the measurements, the identity of the test operator, lot identifications, etc.

4.1.2 Instrument system

The report shall include a description of the instrument system used, noting any of the specifications (see Clause **6**) that are emulated or deviated from in any way.

4.1.3 Conformance

Report the results of the conformance tests, Instrument, specs, Instrument OECF, Instrument dynamic range, Large area attributes:(7) large area darkness, background darkness, graininess, mottle, background extraneous mark, void, banding, Character and line attributes:(7) line width, character darkness, blurriness, raggedness, fill, character suround area extraneous mark, character surround area haze. (See Clause **6** and **Annex B**.)

4.1.4 Sampling scheme

The report shall include a complete description of the sampling scheme (**4.3**) used to select the pages and images.

4.1.5 Results

For each attribute, the report shall include the number of samples per page and the mean, standard deviation, and range of the results for each page and for the entire lot.

ORIGINATOR Test Description Date of Report Test Operator	XYZ Printing Company Results of March 15, 2012 print set April 2, 2012 RJC
INSTRUMENTATION Type Measurement and analysis software Instrument OECF compensation software Instrument dynamic range measurement software	XYZ Optical Company, Model XXX 1200 dpi flatbed scanner ISO 24790 ANALYZER by ABC Inc. Auto OECF by ABC Inc. Auto DR by ABC Inc.
CONFORMANCE TESTS Density Measurements Spatial Measurements Line Attributes Measurements Graininess & Mottle Measurements SAMPLING SCHEME	 within the tolerance within the tolerance within the tolerance within the tolerance Random Sampling
LARGE AREA IMAGE ATTRIBUTES *large area darkness* *background darkness* *graininess* *mottle* *background extraneous mark*	*# of samples/page* *Mean* *Std*

© ISO/IEC 2012 – All rights reserved

Documents
Document Sharing Hub
Full document details: PD ISO/IEC TS 24790:2012

void *banding* *CHARACTER AND LINE ATTRIBUTES* *line width* *character darkness* *...blurriness* *raggedness* *fill* *character surround area extraneous mark* *character surround area haze*	*# of samples/page*	*Mean*	*Std*

Figure 1 — Sample report of an evaluation

4.2 Sampling of pages

The pages chosen shall be taken from a homogeneous lot. They shall all (as far as can be determined) be on the same substrate, produced with the same process, and be of the same age.

The number of pages to be sampled depends on the user's optimal balance between risk and cost and on the uniformity of the process that produced the lot.

Any sampling scheme selected shall allow for the presence of pages with defects beyond the scope of this Technical Specification (such as physical damage to pages) and pages with defects which would be unacceptable to practically all observers. These pages should be evaluated separately.

4.3 Sampling of images

4.3.1 General

Three sampling schemes and the information required to specify them in the report of results are given below. Use one of these three schemes. The report shall contain enough specific information that the sampling scheme can be duplicated exactly.

4.3.2 Discretionary sampling

In discretionary sampling, a human operator intervenes to select features for analysis, based on some subjective criteria.

4.3.2.1 Procedure

1) For each attribute, establish decision rules for selecting regions.

   Example 1 "Select the 10 regions with the highest apparent mottle."

   Example 2 "Find the 3 lightest character images. Find the 3 darkest character images."

2) Visually inspect the page and select regions that meet the criteria.

3) Evaluate the attribute within each region selected.

© ISO/IEC 2012 – All rights reserved
Documents
Document Sharing Hub
Full document details: PD ISO/IEC TS 24790:2012

4.3.2.2 Specification of sampling scheme

If this sampling method is selected, the report shall include:

1) all decision rules used

2) location of each region evaluated, for each attribute.

4.3.3 Random sampling

4.3.3.1 General

In random sampling, features are taken from a portion of the page that has been selected blindly to represent the whole page.

4.3.3.2 Procedure

1) Cover the page with a grid of uniform rectangular cells.

2) Select a cell at random (using any random or pseudorandom method that ensures that each cell has the same chance of being selected as any other).

3) If the attribute being evaluated does not apply to the cell, discard it and select a replacement.

4) Evaluate the attribute within the cell.

5) Sample cells until the desired accuracy is obtained.

4.3.3.3 Specification of sampling scheme

If this sampling method is used, the report shall include:

1) dimensions of the grid cells

2) method of placing grid on page

   a) location of origin

   b) orientation of axes

3) decision rule for deciding if attribute is applicable to cell

4) any other decision rules used

5) decision rule for deciding when to stop sampling

6) method of randomization in selection of grid cells

7) stratification, if any. (Stratification is dividing the grid into homogeneous sections and then selecting samples from each section according to a predetermined proportion of the total number of samples.)

4.3.4 Whole page sampling

In whole page sampling, features are extracted from throughout the page.

© ISO/IEC 2012 – All rights reserved

Documents
Document Sharing Hub
Full document details: PD ISO/IEC TS 24790:2012

4.3.4.1 Procedure

Divide the page into the cells and measure each attribute (if present) in each cell.

4.3.4.2 Specification of sampling scheme

If this sampling method is selected, the report shall include:

1) dimensions of the grid cells

2) method of placing grid on page

   a) location of origin

   b) orientation axes

3) decision rule for deciding if attribute is applicable to cell

4) any other decision rules used.

5 Attributes and their measures

5.1 Schema of attributes

The next table gives an overview of the image quality attributes. They have been divided into 2 groups. The attributes in each group generally require similar assumptions and have similar or related measurement procedures.

Group of Attribute	Attribute	Clause
Large area graphic image attributes		
	large area darkness	**5.2.3**
	background darkness	**5.2.4**
	graininess	**5.2.5**
	mottle	**5.2.6**
	background extraneous mark	**5.2.7**
	void	**5.2.8**
	banding	**5.2.9**
Character and line image attributes		
	line width	**5.3.3**
	character darkness	**5.3.4**
	blurriness	**5.3.5**

© ISO/IEC 2012 – All rights reserved
Documents
Document Sharing Hub
Full document details: PD ISO/IEC TS 24790:2012