

Guidelines for managing the economics of quality

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National foreword

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The UK participation in its preparation was entrusted to Technical Committee QS/1, Quality management and quality assurance, which has the responsibility to:

- aid enquirers to understand the text;
- present to the responsible international/European committee any enquiries on the interpretation, or proposals for change, and keep the UK interests informed;
- monitor related international and European developments and promulgate them in the UK.

A list of organizations represented on this committee can be obtained on request to its secretary.

Cross-references

The British Standards which implement international publications referred to in this document may be found in the BSI Standards Catalogue under the section entitled “International Standards Correspondence Index”, or by using the “Find” facility of the BSI Standards Electronic Catalogue.

Additional information on the costs and economics of quality can be found in BS 6143-1:1992 *Guide to the economics of quality — Part 1: Process cost model* and BS 6143-2:1990 *Guide to the economics of quality — Part 2: Prevention, appraisal and failure model*.

Summary of pages

This document comprises a front cover, an inside front cover, pages i and ii, the ISO/TR title page, pages ii to iv, pages 1 to 8 and a back cover.

This standard has been updated (see copyright date) and may have had amendments incorporated. This will be indicated in the amendment table on the inside front cover.

This Published Document, having been prepared under the direction of the Management Systems Sector Committee, was published under the authority of the Standards Committee and comes into effect on 15 April 1999

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TECHNICAL REPORT

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Guidelines for managing the economics of quality

*Lignes directrices pour le management des effets économiques
de la qualité*



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Descriptors: Quality, quality assurance, quality management, economics, effectiveness, methodology, concepts, rules (instructions).