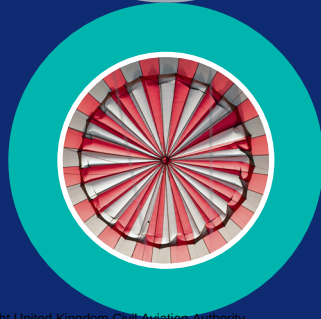
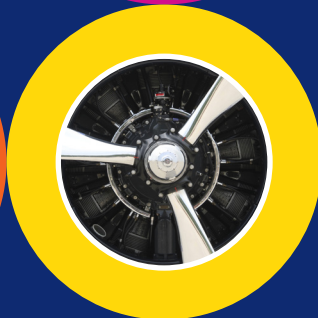
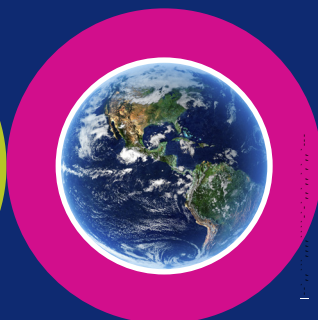
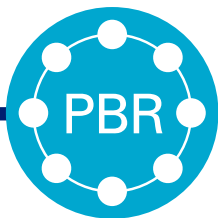


Performance Based Regulation

Getting the most out of the Accountable Manager Meeting





One of the key milestones of our Performance Based Oversight process is the Accountable Manager meeting to discuss performance and significant safety risks.

We want to ensure that Accountable Managers at regulated entities have a consistent experience with the CAA, whichever colleague they are meeting with.

What is the aim of the meeting?

The aim of the Accountable Manager Meeting (AMM) is to ensure that the CAA and the Accountable Manager have the same broad perspective on the major risks to safety performance across the entity.

What should be covered?

The Accountable Manager Meeting (AMM) should cover all of the areas of operation discussed at the relevant Internal Review Meeting (IRM) for that entity – for example, aerodromes, air traffic, airworthiness and flight operations.

Accountable Managers should be invited to give a short overview of the business and the context in which they are operating at the start of the meeting.

A conversation should follow this around the entity's performance on managing operational safety risks. This should be informed by our own analysis of their risks (as discussed at the IRM). A set of core questions has been developed to help guide the conversation.