



Civil Aviation Authority

UK Aviation Consumer Survey

Wave 10 (Autumn 2021)

COVID-19 Findings



Documents

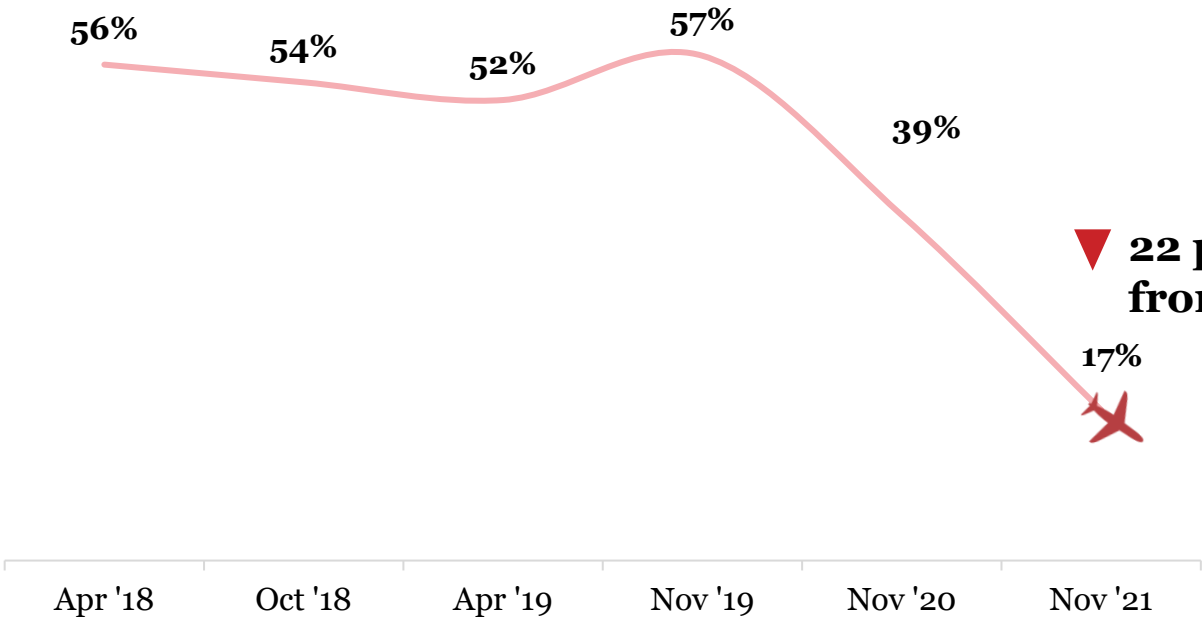
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The proportion of respondents who have flown in the last 12 months has continued to fall this wave



Showing % that have flown in the last 12 months



▼ 22 percentage point drop from Wave 9

Nov '20: 1,360



Nov '21: 585



▼ 57% compared to Nov '20



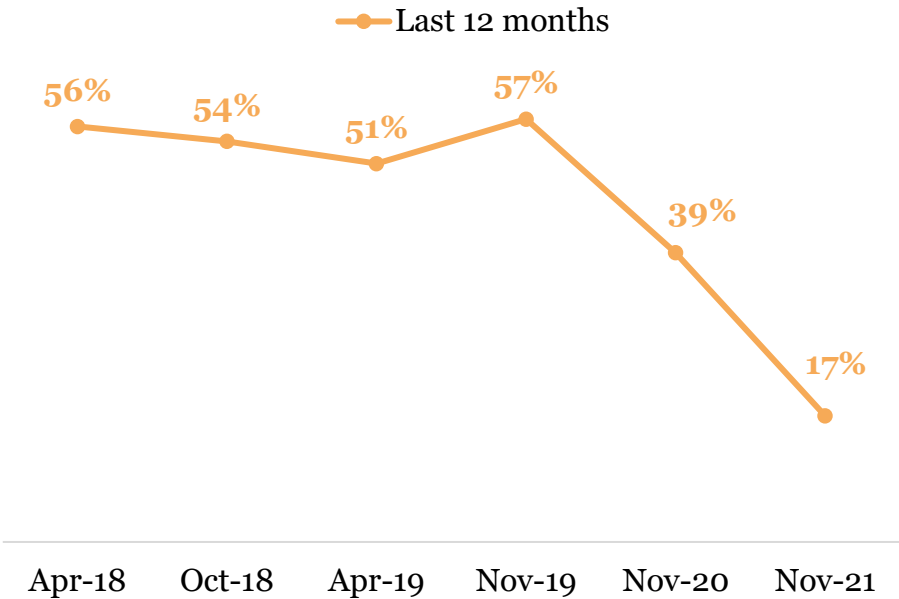
Documents

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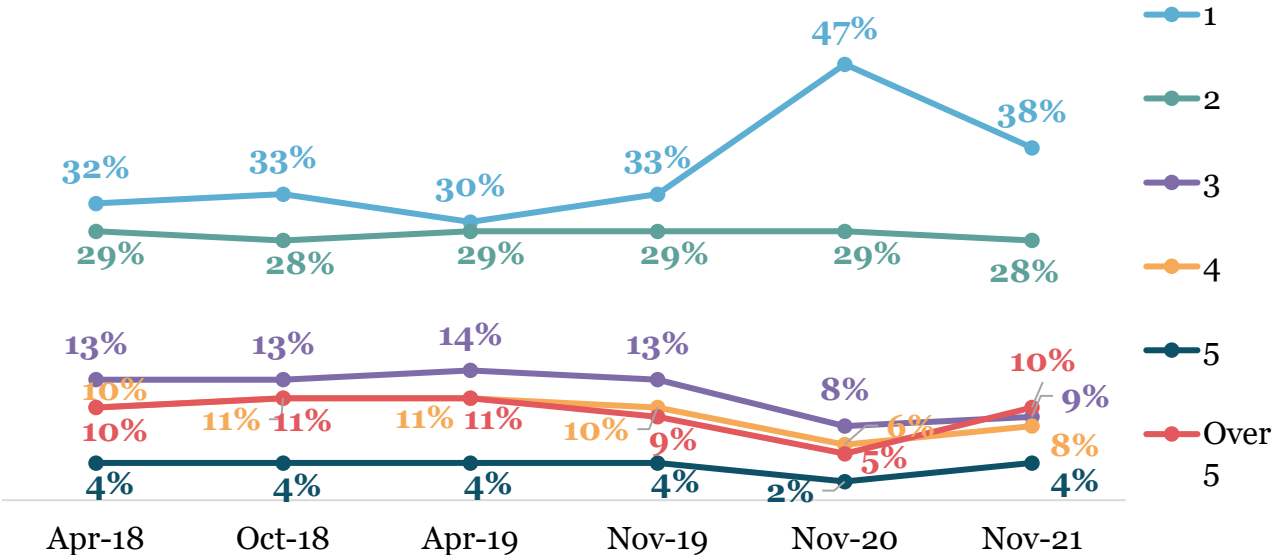
Savanta

Among those who have flown in the last 12 months, around two in five have taken one flight

Frequency of flying
Tracked since August 2018
Total sample



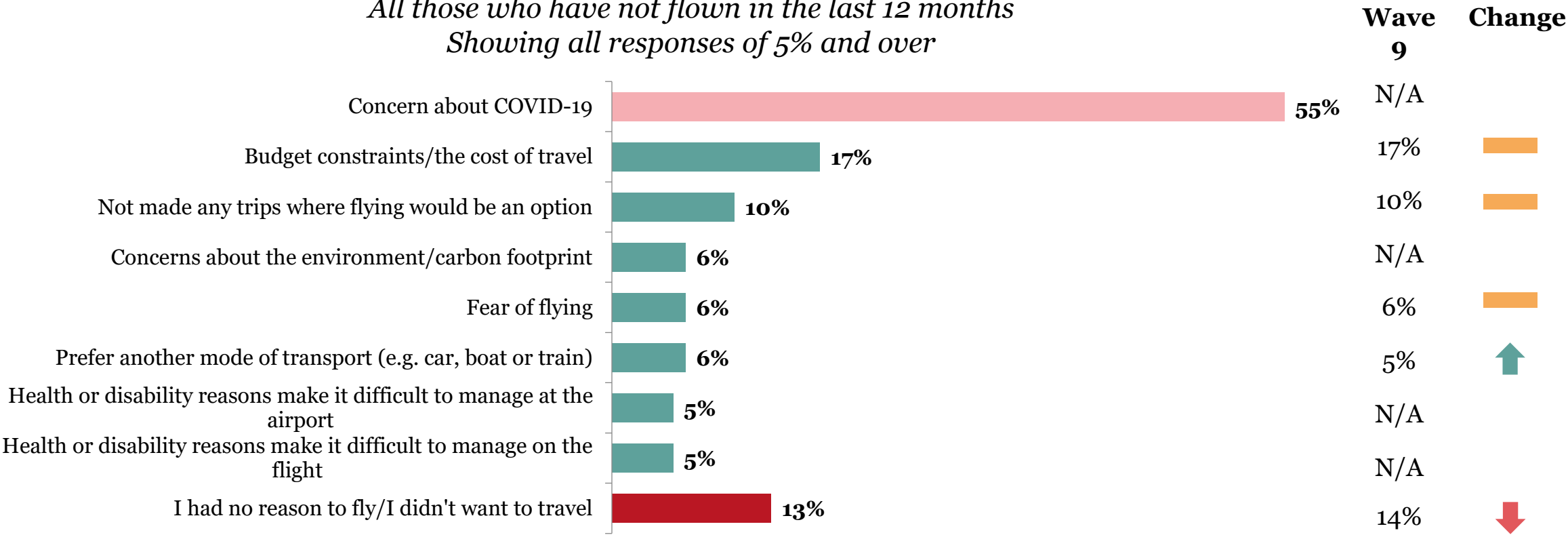
Number of flights in last 12 months
Tracked since Apr 2018
All those who have flown in the last 12 months



The proportion of respondents who have taken one flight in the last 12 months has fallen nine percentage points since November 2020 overall. However, the proportion taking over 5 flights in the last 12 months has risen by 5 percentage points.

More than half of those who have not flown within the last 12 months cite pandemic-related concerns as the reason

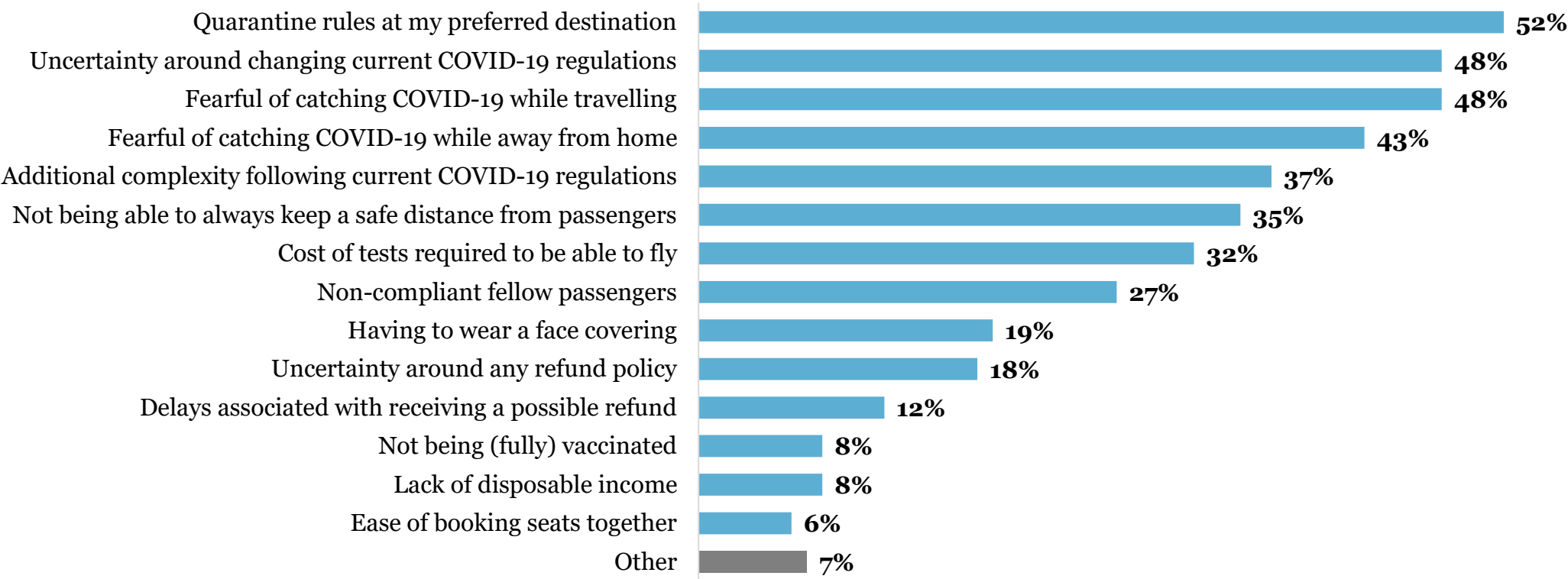
Barriers to flying in the past 12 months
All those who have not flown in the last 12 months
Showing all responses of 5% and over



More than half (55%) of respondents stated that concern about COVID-19 was the main reason that they had not flown in the last 12 months. In line with last wave, budget constraints are the top non-COVID-19 barrier to flying (17%).

Quarantine rules at respondents' preferred destination is the top COVID related reason for not flying in the last 12 months

Barriers to flying
All respondents who have not flown because of COVID-19



Half (52%) of respondents who have not flown because of COVID-19 say this is due to quarantine rules at their preferred destination. A similar proportion cite uncertainty around changing COVID-19 restrictions and being fearful of catching COVID-19 when away from home (48% for both).



Documents

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